Pet Assure Plan Overview



Here's how Pet Assure works to give your employees savings on veterinary care.

After Your Employees Enroll

- Welcome letters and member ID cards will be mailed to your employees' homes.
- If you provide your employees' email addresses, they will also receive a welcome email with a link to a digital card that they can use immediately after their start date.

How Your Employees Use the Plan

- 1. Employees take their card to any participating veterinarian (available in all 50 states and Puerto Rico). They can search for participating vets at www.petassure.com/search.
- 2. Employees receive an instant 25% discount on all in-house medical procedures at every appointment.

Important Facts and Perks for Pet Assure Members

- Employees can register their pets in the free lost pet service and receive ID tags for each of their pets.
- Pet Assure covers every type of pet with absolutely no exclusions. Even exotic pets or pets with pre-existing conditions are covered.
- Pet Assure is not insurance, so there are no claims forms and no reimbursement.
- If an employee's vet is not currently participating, they can invite their practice to join at www.petassure.com/search.
- Employees can enroll anytime during the year. They can opt out after the 90-day minimum enrollment period (waived if a pet passes away).
- If an employee leaves your company, they can continue at the discounted rates by logging into their account at www.petbenefits.com.

Pet Benefit Solutions Support (800) 891-2565 customercare@petbenefits.com www.petbenefits.com Pet Assure Member Support (888) 789-7387 customercare@petassure.com www.petassure.com