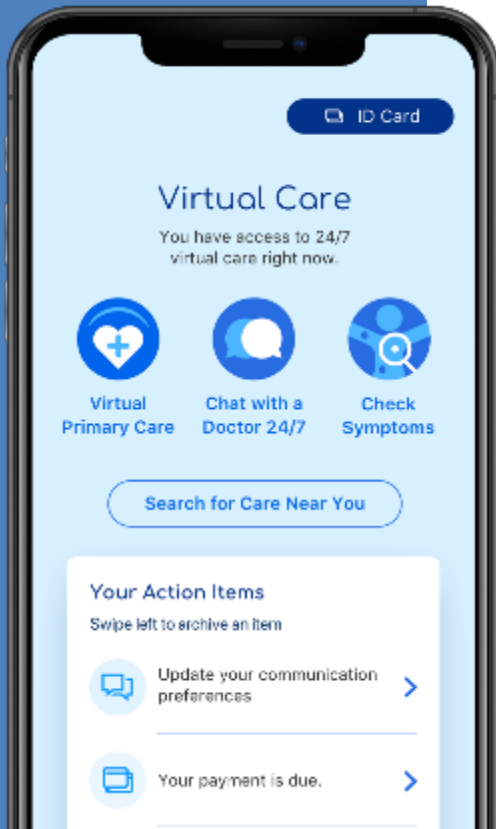




Beyond one visit



How is Virtual Care different?

Through the Sydney Health app, they can receive:

- Comprehensive primary care, coordinated by a care team.
- Preventive care through wellness check-ins and lab screenings.
- A personalized care plan and follow-ups.
- Unlimited access to care, including prescription refills and referrals.
- 24/7, on-demand urgent care support.

To get started, a member can log into Sydney Health and schedule their wellness check-in with a doctor. The check-in is conducted via video and similar to an in-person preventive care visit. Or they can use the text chat function if they have an urgent care need. **Virtual Care visits are \$10 for a PCP; specialist copays apply**

