PetPlus Plan Overview



Here's how PetPlus works to give your employees savings on prescriptions and preventatives.

After Your Employees Enroll

- Employees receive a welcome letter with their unique redemption code that they need to activate their PetPlus account online. If you provide employees' email addresses, this information will be emailed to them as well.
- Employees visit www.petplusbenefit.com/hr and enter their redemption code to activate their account and begin shopping.

Important Facts and Perks for PetPlus Members

- Employees can login to their account at www.petplusbenefit.com to access the free 24/7 Pet Help Line powered by WhiskerDocs' veterinary experts.
- Shipping is always free!
- Employees can select to pick up human grade prescriptions, same day, at any Caremark pharmacy nationwide, including CVS, Target, Walgreens, Costco, and more.
- If a member does not have a prescription handy, a PetPlus representative will contact their veterinarian for a copy of the prescription or refill.
- Employees can download the PetPlus app for easy refills.
- Employees can enroll anytime during the year. They can opt out after the 90-day minimum enrollment period (waived if a pet passes away).
- If an employee leaves your company, they can continue at the discounted rates by logging into their account at www.petbenefits.com.

Pet Benefit Solutions Support

For general support (800) 891-2565 customercare@petbenefits.com www.petbenefits.com **PetPlus Member Support**

For help placing an order (866) 893-0306 info@petplus.com www.petplusbenefit.com